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MISSION

U.S. Army Garrison provides and maintains the installation infrastructure to:
•support power projection and training of III Corps units/soldiers;
•provide a quality living and working environment for soldiers, families, retirees, and authorized civilians;
•sustain an effective partnership with our surrounding communities;
•and support the III Corps / Fort Hood transformation process.

VISION

The Army's model power projection platform, training installation, and community. A great place to train, work, and live.

ACAP CENTER

The ACAP Center will be open on 13 Feb, a III Corps training holiday, and closed on 16 Feb. This is a great time for clients and their family members to take advantage of services to better prepare for their transition. Call 288-ACAP or 288-JOBS for information.

Deploying soldiers affected by stop loss are required to receive the ACAP Pre-separation Counseling Checklist and DD Form 2648 prior to deployment per MILPER Message #04-032, subject: Implement Active Army Unit Stop Loss/Stop Movement Program. Call or come by the ACAP Center for an appointment. (AG)

Army Family Action Plan (AFAP)

What happened during the last Army Family Action Plan Conference?

To answer that question you are invited to attend the first Quarter In Progress Review (IPR). It will be

held at the Lane Volunteer Center, Bldg 16005, corner of Hood Road and Old Ironsides Ave on 26 Mar at The local issues produced from the conference will be briefed by action officers who will be responsible for their progress. The entire community is invited to attend. Points of Contact (POC) for the Subordinate Commands (MSC) are encouraged to attend. The Garrison Commander, COL Parry, will host the meeting. Come out and see that the AFAP process is alive and well. We want your word to be heard! Questions can be directed to Ms. Blevins, AFAP Program 287-2327 Manager at beth.blevins@hood.army.mil. (DCA)

Congratulations to the Chief of Housing

Congratulations to the Housing Chief, **Robert Erwin**, on being named 2003 Southwest Region DPW Housing Executive of the Year! He was selected based on his demonstrated professionalism and his outstanding contributions to the welfare of soldiers, civilians, and family members of the Installation Management Agency, Southwest Region. (DPW)

Attention Volunteers!!!!

With the New Year comes new and great things. Installation Volunteer Office is proud to announce that we have set up a volunteer database and this month we will begin tracking hours worked by volunteers, training they receive, and awards they receive while at Fort Hood. If you currently volunteer with an organization on Fort Hood and that organization tracks your hours, they will continue to do so. We hope this database will be a benefit to all of our volunteers on Fort Hood. Our database can only be as accurate as the information

you provide. Not sure if you are registered with the Installation Volunteer Office, or would like to find out more information, then please contact Mari Gonzales at 286-5913.

Spouses of Deployed Soldiers Support Group & Waiting Families of Soldiers Serving On Unaccompanied Tours, Family Members of Deploying Civilian Contractors are also welcome to attend.

The Spouses of Deployed Soldiers Support Group meets on the first Tuesday and third Tuesday of each month at Lane Volunteer Center, Bldg 16005. The support group offers a forum where family members can share their experiences and expectations.

Social Service representatives from Army Community Service, Family Advocacy and Relocation Assistance Program will be available at the support group to assist family members.

Future support group meetings will include workshops on coping with loneliness, marriage enrichment, care package construction, reunion training, children activities, Learn a Craft Night, etc.

Funded childcare is available for pre-registered attendees!

A Family Readiness Group (FRG) Certification Course (Day), Rear Detachment Officer Course, and a FRG Certification Course (Night) have been scheduled for March. For class schedule and additional information contact Army Community Service, Soldier and Family Readiness Branch at 288-5155 or e-mail David.Gretsch@hood.army.mil. (DCA)

SPO Training

An Army Performance Improvement Criteria (APIC)/ Baldrige Writing Workshop was conducted 13 - 16 Jan 04 onsite at Fort Hood. The training was conducted to support current strategic planning and organizational self-assessment efforts. (OSA) Training was sponsored by the Strategic Planning Office, and geared towards developing and writing an OSA. Ms. Pat Ellis, Army Logistics Management College, served as instructor of the workshop, with 16 students from Garrison organizations attending.

APIC the is Army Performance Improvement Criteria (APIC) based on the principles of the Baldrige Criteria Performance Excellence. **APIC** simply "greens" the Malcolm Baldrige Criteria to fit the unique nature of the Army Mission. APIC is an effective methodology to manage organizations through improvement of business processes and practices and delivering continuous value to customers. APIC supports change by providing a systematic approach of dealing with the dynamics of change, raising an organizations' performance expectations standards, and by establishing common performance criteria to facilitate sharing and communication of best management techniques and strategies.

For more information on APIC and the Baldrige Criteria contact Ms. Vivian Robinson, 618-7359. (SPO)

Fort Hood Family Housing Visitors

Ms. Suzanne Harrison. Branch Chief of Army Unaccompanied Personnel Housing, the Office of the Assistant Chief of Staff for Installation Management (OACSIM), and George Lloyd, Strategic Planner, were here on 12 Jan to tour family housing and barracks and received a proposal for the barracks privatization pilot site here at Fort Hood.

Peter Gentieu, Gail Fowler, and Marianne Winch from OACSIM

along with YARDI (a facility management program for the housing office) personnel Robert Teel, Bill McKinnon, and Richardson visited 13-15 Jan to talk about lessons learned regarding the housing information management system, YARDI, and how this system will be implemented at additional installations. (DPW)

DPW Construction Activities

Several DPW professionals from the General Support Shop and Plans and **Projects** Division Engineers began earth moving activities recently for the new AAFES Mega Food Court on Hood Road. This new, sprawling construction project has taken the place of the old Theatre and the former DPW Housing Offices near the Clothing Sales complex. Planners DPW's Real Property Branch began working the project directives early with the Plans and Project Division (PPD), AAFES and representatives of the Emerson Construction Corp. Due to unforeseen contract delays in removing existing concrete and asphalt materials from the site, priority orders were issued to the Support Shop to clear the construction site of existing road materials and give the contractor a clean site to work. After several days of "chopping and hauling", the refuse materials from the parking lots adjacent to the complex were Grounds removed. personnel teaming with soldiers from the Fort Drum Reserve Center in New York successfully cleared the way for final construction of the largest family food court on Fort Hood. The actions taken by our resident professionals saved our government a substantial amount of time and money. Once again, the DPW team has cleared the way for the mission to be completed on time. Drive on DPW Maintenance! (DPW)

Productivity Improvement Review (PIR) Two Down – Many to GO

The experience has been great and, as promised after the first PIR, we have gotten better. Based

on results and Southwest Regional Office (SWRO) response, IMA knows that Fort Hood is "The Great Place." Our big four directorates (Morale, Welfare and Recreation; Logistics; Public Works: and Information presented Management) PIR initiatives to the Garrison Commander, COL Parry. Of these eight were presented to Mr. Exton, Chief, SWRO at a two-day VTC. Ten (10) installations presented at least eight initiatives apiece. Exton must present eight initiatives to MG Aadland, Chief, IMA as the second step in the IMA PIR process. From all initiatives presented to him during the VTCs, Mr. Exton has selected five (5) from Colonel Parry's That is an incredible briefing. affirmation that we're on the right track.

During the second Garrison PIR, held during December/January (1QFY04), the process was refined and a "Garrison Director's Round Table" session was added that allowed the directors to share their initiatives with their counterparts and to discuss possible 2nd and 3rd order Hearing ideas of others effects. provides unexpected benefits across the garrison. To prepare for the future, the Directorate of Aviation Operations (DAO), the Directorate of Public Safety (DPS), and the Directorate of Plans, Training and (DPTS) attended the Security Directors' Round Table. COL Parry uses the Directors' Round Table to make his final determination on the eight initiatives to present at the second SWRO PIR.

To recap the size and scope of what has been presented, a database is being prepared that will include all submitted initiatives. Directorates have until 6 Feb to update the information on all their initiatives. So far, 67 initiatives have been identified resulting in over \$4.0 million in cost savings and nearly \$1.4 million in cost avoidance. These numbers show that Fort Hood is striving to meet the stated Productivity purposes of the Improvement Review. Those purposes are:

a. Review cost and performance at the same meeting.

- b. Evaluate prior period execution and agree on future periods.
- c. Decide on process, standards, and performance and cost measures changes.
- d. Decide on how budget "savings" will be used.

Colonel Parry expressed his desire to recognize the individuals who analyzed areas where improvements should be made at each Director's PIR. Recognition of employees started during the second round and to date 41 garrison employees have earned 59-minute time-off awards and two Garrison Commander's Coins.

Judging by the response from Fort Hood, The Great Place, each Directorate and employee should be commended for the quantity and quality of the Productivity Improvement Initiatives. Thanks to you, Fort Hood is truly leading the way. (Gar PA&I)

DPW-Classification Unit Operations

The mission of the DPW Classification Unit Operations Office is to handle Fort Hood's Used Product Turn-in procedures, to include the handling and disposal of hazardous waste that is regulated at the Federal, State, and local levels. The DPW-Classification Unit Team also helps the Fort Hood Recycle Program by processing hazardous recyclable materials for resale.

The Classification Unit is under the DPW Environmental Branch and is made up of a five-person team, which includes the Site Manager, Mr. Gary A. Tooke, three Senior Environmental Technician Classifiers, Mr. Wes Allen, Mr. Stoney Kimball, Mr. Rufus Walker, one Technical Editor, Ms Alyssa Gregor-Presley, one Environmental Technician, Mr. Art Garcia.

The Classification Unit operates 5-days a week from 0730 – 1630 and accepts appointments from 0900 to 1500 hrs. The Classification Unit receives the following classes of used products: absorbents, alcohols/solvents, asbestos containing materials, adhesives/

sealing compounds. batteries. ballasts, fluorescent bulbs, used oil, fuel/oil filters, grease, paint and paint related, photo chemicals, propane, ether butane. bottles. insecticide/pesticide, outdated NBC chemicals, damaged material, and unused chemicals that can no longer be used on Fort Hood. From the Family quarters on post, used oil, antifreeze, and household hazardous items can be brought to the classification unit.

Also at the Classification Unit, we operate a silver recovery unit with the help of the Recycle personnel who gather the X-ray developers from 16 dental clinics and the x-ray lab at the hospital. They bring it to the classification unit where it is put into a silver recovery unit.

The DPW-Classification Unit has diverted over 65 tons a year of recyclable material from the landfill as well as establishing a reuse program where partial used products are reissued at no charge to other military units. In the process of diverting the recyclable goods from the landfill, DPW Classification Unit collects and processes all empty hazardous containers generated on Fort Hood ranging from any size container up to 55-gallon drums; includes which metal/plastic These containers are containers. then shredded, jet washed at just over 220° F, and then baled for sale through the Recycle /Classification Yard. In addition the DPW-Classification Unit, by recycling used oil, oil filters, florescent bulbs, rechargeable batteries, solvent, latex paint, and antifreeze further helps by saving some of the cost associated with the waste disposal at Fort Hood. We also have a solvent distillation unit where the used solvent is recovered from 350 parts washers on Fort Hood, then bought to the Classification Unit to be distilled, and finally put back into the parts washers.

The DPW-Classification Unit is dedicated to supporting the mission of III Corps and Fort Hood, by putting the soldiers, their mission, and their fight against terrorism first. The team displays a major effort in

supporting the deployment of military units in a swift and safe manner. (DPW)

DPW Environmental - What Are They Up To Now???

On a sunny November afternoon while most government employees were working diligently at their cubicles, DPW Environmental employees were outside taking a spin in an electric vehicle. We were given a demonstration of the General Electric Motorcar or GEM made by Daimler Chrysler. These neighborhood electric vehicles are capable of reaching speeds up to 25 mph and can be driven on all public roads that are posted at 35 mph or less. More on the specifications of this vehicle can be viewed at www.gemcar.com.

There are a number of reasons why purchasing a GEM vehicle would be a good idea. One of the reasons being that there are no tail pipe emissions, which is one of the main contributors to global warming. Specifically, gasses such as carbon dioxide emitted from cars act as a blanket and trap the sun's heat after it has bounced off the earth's surface. This is known as the greenhouse effect. Too much carbon dioxide creates a negative effect on the earth's atmosphere and warms temperatures thus creating global warming. Cars are not the only contributor to carbon dioxide greenhouse gasses. Other activities that employ the burning of fossil fuels such as coal, oil and natural gas are involved. A surprising statistic one may not have suspected concerning emissions of carbon dioxide is that the United States has the highest rate of carbon emissions in the world. Since we have the technology to eliminate this statistic by using alternate fuel vehicles, we should do SO.

Purchasing GEM vehicles would help us achieve a part of our air sustainability goal on Fort Hood. The goal is to eliminate the dependency on fossil fuels. Other military installations have jumped on this idea as well and have purchased a fleet of their own. For example,

Luke Air Force Base has over 200 GEM vehicles they use at their flight They have reported a big success in using these. Purchasing hybrid vehicles would also move us forward in achieving our goal. Hybrid vehicles combine the use of a traditional internal combustion engine with the battery and electric motor of an electric vehicle. The benefits include improved fuel economy and lower emissions compared to conventional vehicles. Another major benefit to a taxpayer who purchases a hybrid vehicle is that they will receive a \$1,500 tax deduction on their purchase! For information visit www.fueleconomy.gov/feg/tax hybri d.shtml or call 1-800-423-1363. In the mean time, challenge yourself to become part of Fort Hood's sustainability efforts by doing things such as taking public transportation, carpooling, riding your bike, and purchasing lower emission vehicles such as hybrids! (DPW)

Army Family Team Building (AFTB) AFTB in Spanish AFTB en Español

Are you interested in Army Family Team Building (AFTB) but English is your second language?

¿Estas interesado(a) en las classes de Construyendo el Equipo Familiar del Ejercito (Army Family Team Building-AFTB-), pero es Ingles tu Segundo idioma?

Army Family Team Building is offering Spanish Level I. Classes will be held at the Lane Volunteer Center, Bldg 16005, Corner of Hood & Old Ironsides

Si esto es algo que le intera, tenemos buenas noticias.

AFTB esta ofreciendo clases en Espanol,

El 1er Nivel ofrece temas y cursos que te ayudara a

desarrolar el conocimiento del equipo Familiar del Ejercito

Direction: Lane Volunteer Center Edificio # 16005,

Esquina de la calle Hood y Old Ironsides.

To reserve a spot, please call 287-2327 or 286-6600.

Favor de llamar 287-2327 o 286-6600 para reservar su lugar.

If we have less than 5 people sign up, the class will be cancelled. Si hay menos de 5 personas registradas la clase sera cancelada. (DCA)

DO YOU NEED FUNDS?

Do you have a great project that will make your operation more efficient and effective, but need seed money to get it off the ground?

The Productivity Enhancement Program (PEP) may be your solution.

DA has a great program to provide you funds to implement your innovative ideas that generate a quick return on investment! The SECARMY's Productivity Enhancement Program (PEP) provides funds for organizations, to implement good ideas that make you more efficient and perhaps can be shared across Army.

The PEP applies to all Army organizations when proposed investment results in savings of OMA appropriated funds. There is a \$100,000 cap per project.

IMA activities have an extension for submitting PEP proposals! Please send them to Kathy McPherson, by 23 Feb 04.

PEP application instructions can be accessed via the Leading Change Website, or http://www.hqda.army.mil/leadingchange/PEP>.

If you have any questions please call Kathy McPherson, 618-7352! We are here to assist you prepare your proposal and obtain PEP project funding! (SPO)

Hood Hero

The Commanding General's Quarterly Hood Hero Awards Luncheon was held 3 Feb at the Fort Hood Officers' Club.

Awards were presented to the following military and civilian employees: Customer Service Excellence, Individual – Latasha Brown, CPAC; Individual Quality – Wilbert Williams, Jr., DOIM; Customer Service Excellence, Team – Allied Trades Team, DOL; Team of

Excellence - Mission Rehearsal Exercise Technical Integration and ACofS. Support Team, Outstanding Commitment to a Job -2LT Douglas Zeledon, 3/8th Cav, 1CD; Best Self Help/U-Do-It Project 20th Engr Bn; Special Award – All-Star Maintenance Employees (Jan Branch, Sean Greene (DPW), Joe Landez); DoD TRICARE Customer Service Award - Darnall Army Community Hospital; 30 Years Civilian Length of Service - Leonard C. Evans, Jr., DOL; 30 Years Civilian Length of Service - Carl Watson, DPTS; 30 Years Civilian Length of Service - Maxey Kempt, DPTS; 40 Years Civilian Length of Service -Russ Allen, DPTS; 40 Years Civilian Length of Service - Leon Sanders, DPTS: Education Services Division Soldier of the Quarter - SPC Jimmy Idemudia, A Co, 215th FSB, 1CD; Education Services Division Unit of the Quarter – 2/7th Cav, 1CD; Police Officer of the Quarter – SGT Kristopher Dearing, 178th MP Det, 89th MP Bde; 2003 Firefighter of the Year - CPT William C. Black, DPW: Civilian Firefighter of the Quarter -CPT Steven J. Woodward, DPW; GS Civilian Employee of the Quarter -Ann Lindner, DPTS; WG Civilian Employee of the Quarter - James McNair, DOL; NAF Civilian Employee of the Quarter - Donna Ingram, DCA; Volunteer of the Quarter -Olivia Pearson; Youth Volunteer of the Quarter – Kenitra Lyles; Military Air Traffic Controller of the Quarter -SSG Steven Fortune: Civilian Air Traffic Controller of the Quarter -Howard W. Rogers, Jr.; Award of Excellence in Safety - 15th FSB, Commanding 1CD; General's Special Safety Award - George Cochran. ACofS, G1 Safety: Excellence - Garrison Retention and 2d Bde. Command 1CD: ΤX University of Center Performance Excellence Awards -DCA and DOL.

The next Hood Hero Awards Luncheon is 12 May, 1130-1300, Fort Hood Officers' Club. Nominations are due 9 Apr; forms are on the LAN at Garrison Public Folders/Awards & PR/Hood Hero. POC is Cathy Davis, 618-7357. (SPO)